



AMATRON INDUSTRIES, LLC

Warranty Conditions

Scope of Warranty:

- For those defective products generated under right usage, the defective products can be sent back to AMATRON INDUSTRIES LLC for repair. Customer needs to notify AMATRON of the faulty reasons and request a material request authorization number (MRA) before sending them back. After receiving the defective products and confirming the root-cause under right usage, customer can enjoy free-of-charge maintenance service.
- Customer still needs to bear the shipment freight even if customer does not need AMATRON to do any maintenance.
- AMATRON will not be liable for defects due to improper handling, misuse, negligence, accidents, acts of God / nature, and exposure to casualty of elements, or unauthorized alteration/repair. In all such cases, the warranty is immediately null and void.
- AMATRON reserves the right of decision to provide similar functions product or new product.

Warranty Period:

- For products which are covered by a three-year warranty, from the date of delivery. The customer by presenting the proven invoice & shipping receipt can enjoy free of charge of shipment freight back to the customer. Each party (Original Buyer or AMATRON) is responsible for one way shipment freight one time accordingly.
- AMATRON will provide a similar functioning product, or will grant a 50% discount towards the purchase of a new replacing product. Such new product will carry on the warranty period as when the product that is being replaced was originally sold.

Out of warranty Scope and out of warranty support:

Below conditions belonging to our out of warranty scope and out of warranty support.

If customer still has the need for maintenance service, AMATRON'S service center will charge a maintenance fee for related repair materials and workmanship service.